

DBHS Internal Pends Gone

On 08/01/02 the internal pend edits were eliminated at DBHS. Claims that would have failed an internal pend reason will now be sent directly to AHCCCS. These claims will fail AHCCCS edits and will be returned to the RBHAs with their AHCCCS pends. The RBHAs will not feel the full impact of these claims being sent to AHCCCS for a couple of months. The volume of internal pends that had not been worked by the RBHAs was so large they had to be split into smaller transmissions to be sent to AHCCCS. Many of these encounters may fail for timeliness at AHCCCS because the encounters were never worked by the RBHAs



Administrative Reviews Scheduled

The yearly Operational/Financial Review has been re-named and is now the Administrative Review. The teams have been determined and the dates for the reviews have been scheduled. The following are the dates each (T)RBHA should expect the review team to be at their facility.

CPSA/Pasqua Yaqui	October 8, 9 & 10
EXCEL/Gila River	October 15, 16 & 17
NARBHA/Navajo	October 22, 23 & 24
PGBHA/ValueOptions	November 5, 6 & 7

HIPAA Extension Due Date Nearing

All RBHAs must be sure they and their contracted providers have filed for a HIPAA extension by October 14, 2002. The extension will give the RBHAs and providers until October 2003 to become HIPAA compliant. If an extension is not filed, the RBHA and or providers will be required to be HIPAA compliant by October 2002. RBHAs should go to the CMS web site to file their extension www.cms.hhs.gov/hipaa. Please send confirmation number and compliance plan to Susan Ross at sross@hs.state.az.us

Coding Changes

W4045-Personal assistance extended, the daily maximum units have increased from 12 to 24. The effective date of this change will be retroactive to October 3, 2001.

W2351-Group Therapy, the reimbursement rate increased from \$5.00 to \$6.00 per 15 minutes. This rate increase was effective July 1, 2002.

W4051-Level II Residential Behavioral Health Facility, this procedure was previously by report and is now reimbursed at \$163.00 per day. This rate was effective July 1, 2002.

Top Monthly Pended Encounters

These edits continue to represent the majority of the pended encounter problems and may be sanctionable.

Z720/Z610-Exact Duplicate Found

Encounters are pending because at least one claim was found in the system that matches the pending claim. These claims need to be researched by the RBHAs to determine the cause for the exact duplicate. Multiple units of service for the same client on the same day should be combined. For example: If a client is seen for Peer Support twice in one day, W4048 should be billed on one claim with two units instead of two claims for one unit.



The number of encounters pended for Z720 are as follows:

NARBHA	9,107
EXCEL	327
PGBHA	13
CPSA 5	12
ValueOptions	6
CPSA 3	5

R600 – Medicare Coverage Indicated But Not Billed

Encounters pending because the TPL file indicates the recipient has Medicare coverage, but the claim has been

submitted with the Medicare fields blank. If the TPL file indicates a recipient has Medicare, claims must be submitted with a dollar amount. If the service is not a Medicare covered service, zero must be entered in the Medicare fields. A zero value indicates Medicare did not cover or denied the service.

The number of encounters pended for R600 are as follows:

CPSA 5	2,826
CPSA 3	489
NARBHA	462
ValueOptions	115
EXCEL	49
PGBHA	0

F350 – Number of Units is Invalid for Date of Service

Encounters will pend for edit F350 when the billed unit amount exceeds that procedures code's maximum daily limit as defined in the AHCCCS PMMIS system (reference screen RF113) and the Behavioral Health Covered Services guide. These units are calculated per recipient per date of service, not per provider or encounter.

The number of encounters pended for F350 are as follows:

CPSA 5	3,116
CPSA 3	1,069
ValueOptions	19
EXCEL	2
NARBHA	1
PGBHA	0

If further assistance is needed, contact your assigned Technical Assistant.

- Javier Higuera (602) 553-9085
jhiguera@hs.state.az.us
The EXCEL Group
PGBHA
- Kevin Gibson (602) 553-9101
kgibson@hs.state.az.us
CPSA
NARBHA
ValueOptions

Monthly IT Meeting Going To Full Day

Starting in September the monthly IT meetings will be expanded to full day sessions (9:00a.m. until 4:00p.m.) to address HIPAA issues. DBHS will try to have Tele-conferencing available for those unable to attend.

The IT portion of the September 12th meeting will be available on Tele-conference however, the HIPAA portion of the meeting will not be available. The entire October 10th meeting will be available on Tele-conference.

If you have items that you would like to have added to the agenda for any of these meetings please contact Susan Ross at sross@hs.state.az.us

Bureau Of Financial Operations Employee Updates

Two new employees in the Bureau of Financial Operations:

Anita Delgado will be joining the Office of Program Support Services on August 26, 2002. She will be working for Kevin Gibson as an Encounter Technical Assistant and will be responsible for researching pended encounters. Anita has years of claims experience and will be a great addition to the Encounter Team.

Nina Sartini will be joining the Bureau of Financial Operations on September 10, 2002. She will be working for Mike Fett as his Administrative Assistant. Nina has many years experience as an Administrative Assistant and will be a great asset to the area.

Please join us in welcoming both Anita and Nina

Leaving DBHS:

Howard Shapiro will be retiring from State service on September 26, 2002. Howard has been with the Behavioral Health Department for over twelve years.

Demographic Updates Deadline Approaching

The deadline for submitting demographic updates is quickly approaching. The RBHAs must have all change files submitted to ITS by September 30, 2002. If further assistance is needed the RBHAs should contact the Eligibility and Enrollment Unit.

Ruth Bateman
(602) 553-9095
rbatema@hs.state.az.us

Encounter Tidbits editorial Staff
Ruth Bateman, Kayla Caisse, Barbara Carr, Michael Carter,
Kevin Gibson, Javier Higuera, Stacy Mobbs, Susan Ross